

# MANATEE COUNTY, FL

## Neighbor Spotlight

### Meet Our Neighbor

Manatee County is located in central Florida with a population of 399,710. It's largest city is Bradenton.

Through its CDBG funding, the county has been able to provide meals to seniors, street outreach, and connect individuals experiencing homelessness to housing resources, eviction prevention, legal services, and homebuyer education.

Over the course of its lifetime with Neighborly Software, Manatee County has administered \$82,863,973 in federal, state, and emergency assistance funding to its community.

### Programs Used

Public Service Agencies	Homeowner Rehabilitation & Replacement
Down Payment Assistance	Emergency Rental Assistance
Public Service Grants (CDBG)	Homeless Solution Grants (ESG, HOPWA)
Homebuyer Education	Eviction Prevention
Federal and State Funding	HUD Notice of Funding Opportunity

### Challenges Faced

Manatee County realized the need to modernize its application processes and project management tools to overcome the following challenges and better meet the critical needs of its community:

- ▶ **Incomplete & Inaccurate Applications:** Missing documentation requiring multiple reviews with each submission.
- ▶ **Tracking:** Had to get the status of applications and projects from the project manager.
- ▶ **Project Workflows:** Staff couldn't easily pull reports on expenditure of funding sources.

## KEY RESULTS

Neighborly Software provides Manatee County, FL an automated and efficient way to manage multiple programs with:



### Streamlined Workflows

It has eased the burden of maintaining documentation, including reviewing documents and record retention..



### Fully Compliant

CDBG funding is automatically structured in the system's configuration. The audit log allows for use internally and externally.



### Centralized For All Users

Provides an easy application process for submission of all requirement documents from Lending Partners.



### Elimination of Paper Files

Application structure, processes, and reporting are online and fully configurable.

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The ability to make some questions/documentation “Required” preventing application submission with missing documents has saved staff tremendous time in verifying completeness of applications, payment requests, and reporting.

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Neighborly Software  
www.neighborlysoftware.com

Housing & Community Development Team  
Manatee County, FL