CareAcademy Class Catalog

About Us

CareAcademy provides high-quality, state-approved caregiver training for home care agencies that increases caregiver knowledge. Caregivers love to complete all of their needed training from an easy-to-use, mobile-friendly platform designed around their style of learning. Home care agencies know their caregivers are current with their training requirements and are able to manage their state specific compliance needs.

Immediate ROI for your Agency



Reduction in Caregiver Turnover

Within one year, CareAcademy reduced an agency's turnover from 38% to 10%



Reduction in Time Spent Onboarding New Hires

Save time and money when caregivers complete CareAcademy training

Book Demo





documentation

CareAcademy Core Class List

CareAcademy Training Courses

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Introduc	tion to Caregiving	Hours	Class ID
Class	What Does it Mean to Be a Professional Caregiver?	1 hr	CARE0100
	Closed Captions (English) and Spanish Subtitles Available		
Description	In this class, we show new and experienced caregivers how to prepare to meet clients. We discuss professionalism, how to interact with clients and their families, how to interact with teammates, and understanding advanced directives. Caregivers will also learn the importance of workplace safety, the importance of self-care, and how to protect themselves from dangers on the job.		
Objectives	Define what a professional caregiver is and what professionalism looks like. Describe the correct way to interact with clients and their families about your care responsibilities. Describe the correct way to interact with your teammates to follow your client's care plan. Identify ways to take care of yourself and keep yourself safe when working in and around the client's home.	ct	
Class	Clients' Rights, HIPAA & Elder Abuse Prevention	1 hr	CARE0202
	Closed Captions (English), Spanish, Hindi, Korean, Russian, and Vietnamese Subtitles Available for videos.		
Description	In this class, we discuss clients' privacy, security (confidentiality), and related rights. We discuss elder abuse and neglect, including how to prevent it and how to report it if it does occur. Forms of abuse include verbal, physical, emotional, sexual, and financial abuse. The class also discusses ethical behavior as it relates to being a caregiver.	r	
Objectives	Recognize the laws on privacy and confidentiality of client information (Health Insurance Portability and Accountability Act, or HIPAA). Apply your knowledge of client's rights when caring for an older adult. Identify the different signs of elder abuse. Apply strategies for preventing elder abuse. Report elder abuse based on the legal requirements for your state. Describe ethical behavior as it relates to being a caregive Identify signs of domestic abuse and child abuse.		
Class	Observation, Reporting & Documentation: Part 1	1 hr	CARE0203
	Closed Captions (English) and Spanish Subtitles Available		
Description	This class demonstrates the importance of observing, documenting and reporting on a client's condition Caregivers will learn techniques for objective and subjective observation, elements and types of reports and characteristics of effective documentation.		
Objectives	Explain the importance of observation of client condition. Identify types of observation. Describe types of reports caregivers make and the elements of effective reports. Explain the importance of good documentation. Describe the characteristics of good documentation.		
Class	Observation, Reporting & Documentation: Part 2	1 hr	CARE0204
	Closed Captions (English) and Spanish Subtitles Available		
Description	In this class, caregivers will learn how to look for changes in a client's condition, and the importance of reporting abnormal observations. They will learn to identify symptoms of concern and how to respond to changes in different bodily systems, in the client's vital signs, mental status, skin, nutrition, elimination, are in the client's home environment.		
Objectives	Determine necessary observations of normal and abnormal conditions. Identify signs and symptoms of concern for different bodily systems. Describe appropriate observations of a client's family and home environment.		
Class	Observation, Reporting & Documentation: Part 3	1 hr	CARE0205
	Closed Captions (English) and Spanish Subtitles Available		
Description	In this class, caregivers will learn when to report on the client's condition, how to report, and the types of reports to make. The class will also cover the characteristics of effective documentation, common mediaterminology used in documentation, and the dangers of inaccurate documentation.		

Objectives Describe the types of reports caregivers make. Identify elements of effective documentation. Discuss the impact of inaccurate documentation. Identify medical terminology and abbreviations used in



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Class Vital Signs: Part 1 1 hr CARE0206

Closed Captions (English) and Spanish Subtitles Available

Description In this class, caregivers will learn the role of vital signs in assessing a client's health, and the importance of

accurately measuring vital signs. Caregivers will learn when to measure temperature, pulse, respiration, and blood pressure, and the normal ranges for each. The course will also cover how to monitor a client's

Objectives Describe the five vital signs and why vital signs are important. Explain the importance of monitoring a client's body temperature. Explain the importance of monitoring a client's pulse. Explain the importance of monitoring a client's respiration. Explain the importance of monitoring a client's blood pressure. Explain the importance of monitoring a client's pain.

Class Vital Signs: Part 2 1 hr CARE0207

Closed Captions (English) and Spanish Subtitles Available

Description This class teaches caregivers the techniques for measuring vital signs: temperature, pulse, respiration, blood pressure, and pain. Caregivers will learn when to measure temperature, pulse, respiration, and

blood pressure, the normal ranges for each, and what to do when measurements are outside normal

Objectives Demonstrate how to measure a client's body temperature. Demonstrate how to measure a client's pulse.

Demonstrate how to measure a client's respiration. Demonstrate how to measure a client's blood pressure. Determine how to assess a client's pain.

CARE0208 **Class Body Mechanics and Injury Prevention** 0.33 hr

Description This class covers an overview of ergonomics, body mechanics, and body parts most prone to caregiver

injury (strains, sprains, tears, soreness). It also covers proper body mechanics to use when performing

ADLs to avoid common caregiver injuries.

Objectives Identify body parts most prone to injury as a caregiver and proper body mechanics

Identify proper body mechanics when performing common tasks and assisting with ADLs

Communication & Professionalism	Hours	Class ID
Class Communicating with Older Adults	1 hr	CARE0103
Closed Captions (English) and Spanish Subtitles Available		
Description In this CareAcademy class, we discuss strategies for communicating with older adults who have impairments such as hearing, vision, or memory loss. We also review how to apply good communication skills to manage difficult client behaviors and events.	n	
Objectives Identify good communication techniques for working with older adults. Discuss additional communicati techniques for older adults with physical disabilities and memory problems.	on	
Class Time Management & Organization Skills	1 hr	CARE0104
Closed Captions (English) and Spanish Subtitles Available		
Description This class will teach caregivers the importance of time management. Caregivers will learn to determine		

priorities, set goals, and manage their personal and professional time more effectively. Objectives Describe the importance of time management. Demonstrate how to determine priorities and set realistic

goals. Identifying the obstacles to effective time management.



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Class Hiring & Communicating with Caregivers

CARE0105

Description This class will teach family members how to hire and communicate with caregivers for older adult family members. Family members will learn the steps to follow when selecting and interviewing a caregiver. Family members will consider the financial and legal aspects of bringing a caregiver into the home, and how to maintain effective communication with caregivers.

Objectives Determine plans to be made prior to hiring caregivers of older adults. Identify types of caregiving services and strategies for selecting caregivers of older adults. Recognize financial and legal considerations when hiring caregivers of older adults. Describe approaches for effective communication with caregivers of older adults.

Class Sexual Harassment Prevention

1 hr

CARE0106

Closed Captions (English) and Spanish Subtitles Available

Description This class will teach the caregiver how to recognize, report, and help protect themselves from sexual and

other forms of harassment.

Objectives Define sexual harassment. Recognize sexual and other forms of harassment. Determine strategies for addressing sexual harassment.

Class Working with an Aging Population

1 hr

CARE0107

Closed Captions (English), Spanish, Hindi, Korean, Russian, and Vietnamese Subtitles Available for

Description This class will explore the role of aging in the twenty-first century, and explain how ageism impacts older adults. Caregivers will learn how age and illness affect the sensory and motor functions of the older adult, and how to adapt care for an older client's needs.

Objectives Explain the role of aging in the twenty-first century. Recognize examples of ageism. Determine how the five senses change with age. Identify the age-related physical changes that impact the care of older

Class Providing Homecare to LGBT Older Adults

CARE0108

Description Have you ever wondered what is unique about working with lesbian, gay, bisexual, and transgender (LGBT) older clients, or why some LGBT people are afraid to share their identity with care providers? This course will provide information on LGBT history in the United States. You will learn how to engage LGBT clients, strategies for using affirming language, and ways to create a sense of safety for your client.

Objectives Apply key facts and figures about LGBT older adults. Define terminology, including words like lesbian, gay, bisexual, and transgender. Understand the impact of discrimination on LGBT older adults. Explore how to have respectful and positive interactions with LGBT clients. Determine how to reconcile your personal beliefs with your professional responsibilities. Describe best practices for organizations working LGBT older adults and caregivers. Review some of the laws and regulations that protect LGBT older

Class Introduction to Long-Term Care

0.6 hr

CARE0109

Description The world of long-term care includes many people and places, including different care settings and multiple team members working together to achieve the best outcomes for clients. In this class, you will learn about the various settings direct care workers (DCWs) work within and the roles and responsibilities of different types of DCWs. You will also be introduced to various members of the care team, their roles in your client's care, and how you might interact with them.

Objectives Define long-term care. Define the goals of long-term care. List individuals who may receive long-term care services. Describe common settings where long-term care is provided. Describe common types of long-term care services. Identify the roles and responsibilities of the members of the care team.



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Class Fraud, Waste, and Abuse (FWA) for Direct Care Workers

0.83 hr

CARE0110

Description In this class, you will learn how to identify, report, prevent, and correct Medicare fraud, waste, and abuse (FWA) as a direct care worker (DCW). You will also learn about the laws and regulations that apply to

fraud, waste, and abuse.

Objectives Define fraud, waste, and abuse (FWA). Describe how Medicare FWA are harmful. Recognize FWA in the Medicare program. Identify the major laws and regulations pertaining to FWA. Recognize potential consequences and penalties associated with violations. Identify methods of preventing FWA. Describe how to report FWA. Describe how to correct FWA.

Class Professionalism: Communication, Problem Solving & Cultural Competency

1 hr CARE0113

Closed Captions (English), Spanish, Hindi, Korean, Russian, and Vietnamese Subtitles Available for videos.

Description This class explores the importance of communication and problem-solving skills for professional caregivers. You will learn to recognize cultural differences and identify strategies for communicating effectively with those whose language and cultural background differ from yours.

Objectives Define communication. Demonstrate good communication skills including verbal and non-verbal approaches. Utilize problem-solving skills for dealing with conflicts. Define culture and how it influences an individual's worldview. Recognize cultural differences through behaviors or beliefs. Communicate effectively with those whose language background differs from yours.

Class Understanding Cultural Competency

0.66 hr CARE0114

Description This class helps caregivers recognize what cultural competency is and its role in health care. Caregivers will also learn about how assumptions and myths impact commonly marginalized groups. They will learn how to identify discriminatory language, behavior, implicit bias, and microaggressions. They will also learn how to apply strategies to address possible personal biases.

Define the meaning of cultural competency and its role in health care and the impact of assumptions and myths on marginalized groups Identify examples of discriminatory language, behavior, implicit bias, and microaggressions Recognize examples of indirect discrimination.

Class Recognizing Barriers to Care

0.75 hr

CARE0115

Description This class helps caregivers recognize the barriers that many individuals experience when seeking health care. Caregivers will learn how the social determinants of health affect health outcomes, and how physical, social, and systemic barriers impact marginalized people. They will also learn how to apply strategies to remove barriers and foster safe and welcoming care environments.

Objectives Describe how conditions in the environments where people are born, live, learn, work, play, worship, and age affect health outcomes. Examine the social, physical, and systemic barriers to health care that marginalized people experience. Discuss how to create a safe and welcoming care environment.

Class Providing Person-Centered Care

0.75 hr

CARE0116

Description This class demonstrates how to practice person-centered care when assisting clients. Caregivers will learn the importance of getting to know their clients, fostering their independence, and treating them with respect and dignity.

Objectives Describe the benefits of providing person-centered care for clients. Explain how to provide person-centered care on a daily basis to respect the client's individuality.

Assisting with Activities of Daily Living

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Class ID

Class Assisting with Personal Care Through ADLs

1 hr CARE0300

Closed Captions (English), Spanish, Hindi, Korean, Russian, and Vietnamese Subtitles Available for videos

Description In this class on activities of daily living (ADLs), we touch upon how to assist older adults with activities such as transferring, bathing, grooming, dressing, toileting, and eating.

Objectives Define activities of daily living and the importance of personal care. Describe the strategies for assisting with personal hygiene. Describe the best practices to be followed while assisting older adults for transferring, bathing, dressing, toileting, and eating.



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Class Assisting with Bathing

1 hr

CARE0301

Closed Captions (English) and Spanish Subtitles Available

Description This class will teach caregivers how to bathe an older adult. After understanding the importance of bathing, caregivers will be instructed on how to make bathing safe and dignified.

Objectives Bathe an older adult. Implement strategies for safe and dignified bathing. Solve conflicts in bathing an

older adult.

Class Assisting with Elimination Needs

1 hr CARE0302

Description This class will teach caregivers the reasons for bowel and bladder control and elimination problems in older adults. Caregivers will learn techniques for using appropriate equipment when assisting clients with

elimination.

Objectives

Explain reasons for bowel and bladder control and elimination problems in older adults. Identify the steps for assisting an older adult in using the toilet. Identify the steps for assisting an older adult in using a bedpan. Identify the steps for assisting an older adult in using a urinal. Describe the purpose and use of

urinary catheters in older adults.

Class Assisting with Oral Hygiene

1 hr CARE0303

Closed Captions (English), Spanish, Hindi, Korean, Russian, and Vietnamese Subtitles Available for

Videos.

Description This class will teach caregivers how to assist clients with oral care. Caregivers will learn how to inspect the mouth for signs of problems, and how to provide care for clients with dental pain.

Describe features of the mouth. Recognize symptoms of mouth problems. Identify oral health problems

Objectives caused by common medical conditions and medications. Determine caregiving techniques for clients who

have dental pain.

Class Assisting with Oral Feeding

0.25 hr CARE0304

Description This class will teach direct care workers about varying levels of oral feeding assistance. Caregivers will learn how to provide different levels of oral assistance, and about beneficial modifications, adaptive

devices, and choking hazards.

Objectives Recognize how to set up a meal for a client while identifying individual mealtime needs. Differentiate

between different levels of oral feeding assistance. Identify uses of assistive devices.

Assisting with Living Independently

ours 1 hr Class ID

Class Assisting with Independent Living Through IADLs

Closed Captions (English) and Spanish Subtitles Available

Description In this class on instrumental activities of daily living (IADLs), we touch upon how to assist older adults with

activities such as meal preparation, medication self-administration, social connections, and transportation.

Objectives Demonstrate an understanding of food and nutrition when assisting with meal planning for the older adult.

Determine factics for assisting older adults with self-administration of medication, identify strategies for

Determine tactics for assisting older adults with self-administration of medication. Identify strategies for assisting older adults to maintain social connections. Recognize approaches for transporting older adults.

Class Overview of Transfers & Mobility Equipment

1 hr

CARE0403

Closed Captions (English) and Spanish Subtitles Available

Description This class will teach caregivers how to safely use lifts and mobility equipment with an older adult, as well

as ways in which bed rails and alarms can be used to increase nighttime safety.

Objectives Identify different types of mobility equipment and their use. Explain how to safely transfer an older adult using a gait belt, slide board, or mobility device. Describe how to use a Hoyer lift to transfer an older adult.

Determine how to use bed rails, monitors, and alarms to keep an older adult safe in bed.



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Class Assisting with Range of Motion Exercises

1 hr CARE0404

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Closed Captions (English) and Spanish Subtitles Available

Description This class will discuss how joints and muscles work together, and their role in mobility. Caregivers will learn how to safely perform active and passive range of motion exercises with an older adult.

Objectives Describe the anatomy of joints. Explain how muscles help joints to move. Demonstrate how to perform active range of motion exercises for the older adult's upper and lower body. Demonstrate how to perform passive range of motion exercises for older adults who are bedridden.

Class Assisting with Activities & Recreational Therapy at Home

1 hr CARE0405

Closed Captions (English) and Spanish Subtitles Available

Description This class will teach caregivers the importance of recreational therapy for older adults. Caregivers will learn how to safely use recreational therapy skills with clients. Caregivers will also learn how to safely lead

activities for older adults with certain medical conditions.

Objectives Describe the importance of recreational therapy in the care of older adults. Demonstrate the caregiver's role in providing engagement opportunities for older adults. Identify safe recreational therapy activities for older adults. Explain the barriers to recreational therapy and challenges for older adults living with medical conditions.

Class The Importance of Proper Hydration: Supplement

CARE0406 0.08 hr

This supplement covers the importance of hydration, identifying signs of dehydration and overhydration, intake and output monitoring, fluid measurement, and fluid conversion.

Describe the importance of hydration in older adults. Identify signs of dehydration and overhydration. Explain the purpose of intake and output measurement. Describe the process of fluid measurement and

Managing Specific Health Conditions

Class Overview of Cancer Care

1 hr CARE0500

Closed Captions (English) and Spanish Subtitles Available

Description This class will teach caregivers about cancer, what is unique about cancer in an older adult, cancer

treatments, cancer symptoms, and potential caregiver tasks. After understanding what cancer is and how it can affect older adults differently, caregivers will be prepared to care for older adults and specific challenges they face when diagnosed and living with cancer.

Objectives Define cancer. Describe cancer symptoms unique to older adults. Describe side effects of cancer and cancer treatment in older adults. Define caregiver tasks related to cancer.

Class Overview of Heart Disease Care

1 hr CARE0501

Closed Captions (English) and Spanish Subtitles Available

Description This class will teach caregivers about working with patients who have heart disease. The class focuses on

how healthy living, medications, and caregiving activities work together to help the client.

Objectives Define heart disease. Identify common symptoms of heart disease in older adults. Explain methods for tracking and managing symptoms of heart disease. Describe a healthy diet for an older adult with heart

disease.



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Class Overview of Parkinson's Disease Care

1 hr CARE0502

Closed Captions (English) and Spanish Subtitles Available

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Description This class will provide caregivers with a brief overview of Parkinson's disease, emphasize the importance of watching for worsening disease, and teach strategies to keep older adults with Parkinson's disease safe. By the end of the class, a caregiver will be able to demonstrate understanding of his or her role in the management of Parkinson's disease in older adults by listing some strategies for patient care that ensure dignity and quality of life for clients.

Objectives Describe the symptoms of Parkinson's disease in older adults. Describe how to manage the symptoms of Parkinson's disease. Describe a healthy diet and exercise plan for an older adult with Parkinson's disease.

Class Overview of Diabetes Mellitus Care

1 hr CARE0503

Closed Captions (English) and Spanish Subtitles Available

Description This class will teach caregivers what diabetes mellitus is, and how to identify the causes and symptoms of high and low blood sugar. Caregivers will learn to develop nutritious dietary plans for clients with diabetes.

Dijectives Explain the causes and impact of diabetes mellitus. Describe the diet and nutrition considerations for an older adult with diabetes. Identify the causes and symptoms of low blood sugar in older adults with diabetes. Identify the causes and symptoms of high blood sugar in older adults with diabetes.

Class Overview of End of Life Care

1.08 hr CARE0504

Closed Captions (English) and Spanish Subtitles Available

Description This class will teach caregivers how to care for the physical and emotional needs of clients at the end of life and how to support the client's family members during this time. Caregivers will also learn how to support the client in the final hours of life and care for a body after death.

Objectives Determine appropriate responses to the emotions experienced by an older adult at the end of life.

Recommend strategies for caring for the physical needs of an older adult at the end of life. Explain nutritional considerations for older adults at the end of life. Recommend ways to support family members of an older adult at the end of life. Identify signs that an older adult is in the last moments of life. Describe

Class Overview of Care After Hospital Discharge

appropriate actions after death.

1 hr CARE0505

Closed Captions (English) and Spanish Subtitles Available

Description
This class will teach caregivers the common reasons older adults are hospitalized and the importance of care after discharge. Caregivers will learn how to identify and care for the physical and mental changes that older adults experience after hospital discharge. Caregivers will also learn how to develop safe and effective nutrition plans for older adults after returning home from the hospital.

Ves Explain common reasons why older adults are hospitalized and the importance of care after hospital discharge. Identify medical and medication changes in older adults after hospital discharge. Describe the physical changes older adults experience during hospitalization and after discharge. Develop safe and effective nutrition plans for older adults after a hospital discharge. Identify signs of mental and emotional distress in older adults after hospital discharge.

Class Overview of Care After a Stroke

1 hr CARE0506

Closed Captions (English) and Spanish Subtitles Available

Description This class will teach caregivers how to provide safe care at home to clients after a stroke. Caregivers will learn how to identify the common physical, mental, and emotional effects of a stroke. They will also learn how to help the client manage activities of daily living.

Objectives Identify common physical effects of a stroke. Describe how to help a client perform activities of daily living after a stroke. Identify common mental effects of a stroke. Identify common emotional effects of a stroke. Determine approaches for helping a client meet nutritional needs after a stroke.



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CARE0507

Class Overview of Intellectual Disability Care

1 hr

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Closed Captions (English) and Spanish Subtitles Available

Description This class will provide an introduction to caring for adults with intellectual disabilities. Caregivers will learn to identify common causes of intellectual disability. They will also learn to assess baseline functioning of an older adult with intellectual disability. Caregivers will also learn how to recognize changes in clients with intellectual disability and determine possible reasons for those changes.

Objectives Define intellectual disability and identify common causes. Determine baseline functioning for an older adult with intellectual disability. Recognize changes that may occur in older adults with intellectual disability.

Class Gastrointestinal Issues: Heartburn, Constipation & Diarrhea

1 hr CARE0508

Closed Captions (English) and Spanish Subtitles Available

Description This class will teach caregivers basics of the digestive process and how digestive functions change with age. Caregivers will learn how to identify and help older adults manage gastrointestinal issues such as heartburn, constipation, and diarrhea.

Objectives Describe the digestive process. Explain how digestive functions change with age. Identify causes and management of heartburn. Identify causes and management of constipation. Identify causes and management of diarrhea.

Class Obesity & Weight Management

1 hr CARE0509

Closed Captions (English) and Spanish Subtitles Available

Description This class will teach caregivers the factors that contribute to obesity in older adults, and the risks of overweight and obesity. Caregivers will learn how to help older adults manage their weight with diet, meal planning, and physical activity.

Objectives Identify the factors that contribute to overweight and obesity in older adults. Describe the diet and nutrition requirements for an older adult with overweight or obesity. Explain meal preparation for weight management for older adults with overweight or obesity. Determine physical activities for weight management for older adults with overweight or obesity.

Class Overview of Arthritis Care

1 hr CARE0511

Closed Captions (English) and Spanish Subtitles Available

Description This class will help caregivers understand common types of arthritis in older adults. Caregivers will learn to recognize arthritis symptoms and how to help clients manage daily tasks.

Objectives Identify common types of arthritis. Describe strategies for helping older adults manage arthritis. Explain methods of supporting daily tasks for older adults with arthritis.

Class Advanced Heart Disease Care

1 hr CARE0512

Closed Captions (English) and Spanish Subtitles Available

Description This class teaches caregivers the parts of the cardiovascular system and common cardiovascular conditions that affect older adults. Caregivers will learn the symptoms of cardiovascular diseases, common medications used to treat cardiovascular conditions, and how to observe and report changes in a client's condition. Caregivers will also learn how to assist clients with cardiovascular conditions with

activities of daily living.

Objectives Identify the components of the cardiovascular system. Describe common cardiovascular diseases and conditions. Determine significant changes in the condition of a client with a cardiovascular condition. Explain how to assist a client with a cardiovascular condition to perform ADLs. Describe common medications used to treat cardiovascular conditions.



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Class Overview of HIV/AIDS 1 hr CARE0513

Closed Captions (English) and Spanish Subtitles Available

Description This class gives caregivers an overview of HIV infections and acquired immunodeficiency syndrome (AIDS). In this class, we discuss how to care for an older adult with HIV/AIDS, including considerations for

the client's safety, health management, and nutrition.

Objectives Identify methods of HIV transmission and infection. Recognize the symptoms of AIDS. Describe the medications and treatments available for older adults living with HIV/AIDS. Provide the home care

required for an older adult living with HIV/AIDS.

Class Non-Drug Pain Management 1 hr CARE0514

Closed Captions (English) and Spanish Subtitles Available

Description This class will teach caregivers about common causes of pain in older adults, how to determine when a client is in pain, and how to alleviate pain without using medication.

Objectives Describe common causes of pain in older adults. Identify when a client is in pain. Determine ways to alleviate pain in the older adult.

Class Assisting with Medication Self-Administration: Part 1 1 hr CARE0515

Closed Captions (English) and Spanish Subtitles Available

Description This class prepares participants to assist clients with self-administered medications. Caregivers will learn the different types of medication and routes of delivery. They will also learn the appropriate means of

storing and handling medications, and how to read prescription labels.

Objectives Define the meaning of medication and identify different types of medications. Differentiate routes of medication. Identify appropriate methods of storing and handling medications. Explain prescription label

components and instructions.

Class Managing Breathing Difficulties 1 hr CARE0516

Closed Captions (English) and Spanish Subtitles Available

Description This class will help caregivers understand how breathing difficulties affect daily life for an older adult.

Caregivers will be introduced to the conditions that cause breathing difficulties, and the common medication and treatments for those conditions. Caregivers will also learn how to support clients with

breathing difficulties maintain daily activities and remain safe and secure in their homes.

Objectives Describe common causes of breathing difficulties in older adults. Identify common medications, treatments, and equipment for older adults with breathing difficulties. Recommend strategies for

treatments, and equipment for older adults with breathing difficulties. Recommend strategies for managing daily activities for older adults with breathing difficulties. Demonstrate safety measures and

emergency management for older adults with breathing difficulties.

Class Overview of Skin Care & Wound Prevention 1 hr CARE0517

Closed Captions (English) and Spanish Subtitles Available

Description This class will teach caregivers how to inspect and protect their clients' skin. Caregivers will identify the conditions that cause changes to the skin of older adults, and learn techniques to prevent wounds and

protect the skin.

Objectives Identify the conditions that cause changes in older adults' skin. Describe ways of taking care of the older

adult's skin. Explain techniques for preventing wounds in older adults.

Class Assisting with Medication Self-Administration: Part 2 1 hr CARE0518

Closed Captions (English) and Spanish Subtitles Available

Description This class prepares caregivers to assist clients with self-administered medications. Caregivers will learn

how to ensure the right medications are taken by the right person, in the right amount, at the right time,

and by the right route.

Objectives Explain the legal aspects of assisting with administering medication. Identify the five rights of medication administration. Demonstrate the process of assisting clients to take medications. Describe how to observe

and document a client's self-administered medications.



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Class Managing Respiratory Diseases

1 hr

CARE0519

Closed Captions (English) and Spanish Subtitles Available

Description This class teaches caregivers the components of the respiratory system and common respiratory

conditions that affect older adults. Caregivers will learn the symptoms of respiratory diseases, and how to observe and report changes in a client's condition. Caregivers will also learn how to assist clients with respiratory conditions with activities of daily living.

Objectives Identify the components of the respiratory system. Describe common respiratory diseases and conditions. Determine significant changes in the condition of a client with a respiratory condition. Explain how to assist a client with a respiratory condition to perform ADLs. Describe common medications and medical devices used by clients with respiratory conditions.

Class Medication Administration Basics

CARE0520

Description This class provides caregivers with the information they need to administer non-injectable medications to their clients. Caregivers will learn techniques to safely and accurately administer medications, including applying standard precautions, reading medication orders, and following the "five rights." They will also learn the importance of reporting and documenting adverse reactions, medication refusals, and errors The class covers step-by-step procedures for administering pills, liquids, eye, ear and nose drops, topical medications, and vaginal and rectal suppositories.

Objectives Explain how to ensure safe medication administration using infection control and accurate measurement techniques .Describe when and how to use five rights of medication administration. Identify potential adverse medication reactions, interactions, side effects, and contraindications. Describe when and how to accurately document the administration of medications. Demonstrate the process of administering pills, liquids, eye, ear and nose drops, topical medications, and vaginal and rectal suppositorie.

Class Performing Catheter Care

0.75 hr

CARE0521

Description This class will teach caregivers how to care for clients with indwelling urinary catheters. Caregivers will learn procedures for providing daily catheter care, emptying the catheter drainage bag, and changing and

cleaning the catheter drainage bag.

Objectives Describe the correct procedure for performing routine care for clients with indwelling catheters. Describe the correct procedure for emptying a urinary catheter drainage bag. Describe the correct procedure for changing and cleaning a urinary catheter drainage bag.

Class Performing Ostomy Care

0.4 hr

CARE0522

Description This class will teach caregivers how to care for clients with ileostomies and colostomies. Caregivers will learn the meaning and purpose of different types of ostomies. They will also see how empty and change ostomy appliances, and assist with related care.

Objectives Define the term ostomy and conditions that may require ostomies. Describe the procedures for emptying and changing ostomy pouches. Describe what to observe, document, and report when assisting a client with an ostomy. Identify the physical and emotional needs of clients with ostomies.

Class Understanding Tube Feeding Care

0.92 hr

CARE0523

Description In this class, you will learn how a nurse performs routine care for clients who require tube feeding, also known as enteral nutrition. You will learn why a client may require tube feeding, how a nurse performs maintenance activities, and the complications nurses look for while providing care. Note: CareAcademy does not endorse the performance of tube feeding care by unauthorized direct care workers. Only your nurse supervisor and agency administrator can assign these tasks. Please do not perform these tasks without their express consent and authorization.

Objectives Explain why older adults may require tube feeding. Describe common types of tube feeding. Describe the procedures a nurse follows for delivering nutrition via feeding tube. Describe the procedure a nurse follows for caring for the gastrostomy site. Recognize common issues and complications that clients with feeding tubes may experience.



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Class Overview of Physical Disabilities & Chronic Conditions

1 hr

CARE0524

Description This class defines and provides examples of physical disabilities and chronic conditions. It includes information about how caregivers can help physically disabled clients including physical transfers, skincare, support surfaces, and how to assist clients with ADLs. It also discusses the social and emotional impact while providing specific examples for using person-first language and maintaining a client-first

Objectives

Define terms and identify caregiver tips related to physical disabilities and chronic conditions. Distinguish ways to adapt personal care procedures to provide adequate care based on physical disability or condition. Identify social and emotional needs of clients with physical disabilities.

Class Introduction to Palliative and Hospice Care

0.5 hr

CARE0525

Description Palliative care and hospice care have specific goals that require you to approach caring for your client with a different mindset. In this class, you will learn the differences and similarities between these two types of care and how both can be beneficial for your client towards the end of life.

Objectives Define palliative care. Define hospice care. Explain the DCW's role when a client is receiving palliative care

Class Overview of Body Systems

1 hr

CARE0536

Closed Captions (English) and Spanish Subtitles Available

Description This class will teach caregivers about the changes that affect the human body with age. At the end of the class, the caregiver will understand the functions and common disorders that impact different organ systems, including the musculoskeletal system, the integumentary system, the digestive system, the lung and heart systems, the urinary system, and the brain and nervous system.

Identify physical changes due to age and the common disorders that affect the musculoskeletal system. Identify physical changes due to age and the common disorders that affect the integumentary system. Identify physical changes due to age and the common disorders that affect the digestive system. Identify physical changes due to age and the common disorders that affect the lung and heart systems. Identify physical changes due to age and the common disorders that affect the urinary system. Identify physical changes due to age and the common diseases that affect the brain and nervous system.

Nutrition	and Meal Preparation	Hours	Class ID
Class	Overview of Nutrition & Food Preparation	1 hr	CARE0600
	Closed Captions (English), Spanish, Hindi, Korean, Russian, and Vietnamese Subtitles Available for videos.		
Description	This class discusses what appropriate nutrition looks like for an older adult and how to prepare meals t meet clients' nutritional needs. It explores food prep, modified diets, and adaptive equipment to help n those needs. It also reviews why older adults are at risk for poor nutrition and how to assist with nutritio needs.	neet	
Objectives	Define words that relate to nutrition. Explain why older adults are at risk for poor nutrition. Use food pre modified diets, and adaptive equipment to meet your client's nutritional needs.	p,	
Class	Modifying Diets to Assist with Difficulty Chewing	1 hr	CARE0601
	Closed Captions (English) and Spanish Subtitles Available		

Description This class will educate caregivers on the needs of older adults with altered chewing/swallowing functionality, and how to modify meals for those that require diets needing a modified texture or thickened liquids. After reviewing the needs and reasons to why a modified diet is required, the caregiver will be able to identify these potential needs and be able to modify an individual's meal to meet any modified solid or liquid texture needs.

Objectives Recognize signs and situations where an older adult may need a modified diet. Choose an appropriate type of dietary modification. Practice ways to decrease risk of issues with chewing and swallowing.



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Class Planning Meals to Meet Cultural, Ethnic, Religious, and Dietary Needs

CARE0602

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Description This class will teach direct care workers about different ways to plan and prepare meals to meet cultural, ethnic, religious, and specific dietary needs. Caregivers will learn how to take client preferences and dietary needs into consideration when purchasing food. Caregivers will also learn about reading food

Objectives

Recognize regional, cultural, and religious food preferences when preparing meals. Identify common diets that require modifications when preparing meals. Recognize items to consider when shopping for clients including a budget, food type, and dietary restrictions.

Infection Control Class ID

Class Maintaining a Clean & Healthy Environment (Infection Control)

1 hr CARE0700

Closed Captions (English), Spanish, Hindi, Korean, Russian, and Vietnamese Subtitles Available for videos.

Description In this class, caregivers learn how to maintain a clean and healthy environment for the older adults in their lives. Topics discussed include standard precautions (also known as universal precautions), including hand hygiene and the use of personal protective equipment, and how to dispose of sharps and other contaminated materials and equipment. Also covered are methods of transmission, bloodborne pathogens and airborne diseases, transmission-based precautions, and techniques for cleaning and disinfection for infection control.

Objectives

Identify different ways that infections can be transmitted, including bloodborne pathogens. Define infection control and explain its importance. Demonstrate appropriate practices for controlling infection. Apply strategies for cleaning and disinfecting a client's home to prevent the spread of infection.

Class Personal Protective Equipment for Home Care

1 hr

CARE0705

Closed Captions (English) and Spanish Subtitles Available

Description This class will provide caregivers with information on the use of personal protective equipment (PPE) for home care. They will also learn about different types of PPE, and when and how to use them.

Objectives Explain the role of PPE in infection control when it is appropriate to use them. Explain the different types of gloves, masks, gowns, and eye protection and when to use them. Describe how to don (put on) gloves, a mask, gowns, and eye protection. Describe how to doff (remove) gloves, a mask, gowns, and eye protection. Determine the correct sequence for donning and doffing pieces of PPE.

Class Overview of COVID-19

1 hr

CARE0706

Closed Captions (English) and Spanish Subtitles Available

Description This class will provide caregivers with relevant information on the coronavirus disease 2019 (COVID-19). Caregivers will learn where to obtain reliable information about the virus, how to help prevent the virus from spreading, and how to care for themselves and their clients.

Objectives Describe COVID-19, its symptoms, the people most at risk of serious illness from it, and how it is transmitted. Identify reliable sources of information about COVID-19. Apply strategies for reducing the spread of the COVID-19 virus. Describe tactics for providing care to someone who has COVID-19. Explain why cleaning and disinfection is important during the COVID-19 pandemic. Suggest strategies for self-care for caregivers during the COVID-19 global pandemic.

Class Understanding the COVID-19 Vaccine

0.66 hr

CARE0707

Description This class equips direct care workers to make an informed decision about the vaccine. The class provides direct care workers (DCWs) with relevant, reliable information about the vaccine and vaccination process.

Objectives Explain the benefits of the COVID-19 vaccine. Differentiate between facts and myths about the vaccine. Explain the vaccine distribution process. Describe the process of receiving the vaccine.



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Emergen	cy & Safety	Hours	Class ID
Class	Emergency Procedures Closed Captions (English), Spanish, Hindi, Korean, Russian, and Vietnamese Subtitles Available for videos.	1 hr	CARE0800
Description	This class discusses emergency preparedness for disasters such as severe weather, fire, floods, earthquakes, and other emergency situations. It explores how caregivers can plan for these types of emergencies, and how best to care for their clients and themselves should a disaster occur. It also review standard fire safety tips.	VS	
Objectives	Demonstrate emergency and disaster preparedness (and handling of emergencies and use of emergency services). Apply standard fire safety tips in a fire emergency.	су	
Class	Safety Precautions & Falls Prevention: Part 1	1 hr	CARE0802
	Closed Captions (English), Spanish, Hindi, Korean, Russian, and Vietnamese Subtitles Available for videos.		
Description	Falls are the biggest risk to older adults and, as a caregiver, you can be the first line of defense to help reduce the risk of falls. In this class, we discuss why older adults are likely to fall, identify potential danger throughout the older adult's home, and explore falls prevention strategies to keep the older adult safe.	rs	
Objectives	Explain why falls happen in older adults and how falls can be prevented. Evaluate each room in the older adult's house for potential risk of falls. Talk to the older adult about falls prevention and how to make it part of his or her daily routine.	r	
Class	Safety Precautions & Falls Prevention: Part 2	1 hr	CARE0803
	Closed Captions (English) and Spanish Subtitles Available		
Description	In this class, we explore the common medical factors that cause older adults to fall, and review specific exercises for preventing falls. We also discuss additional safety precautions, including managing aggressive behavior when caring for an older adult, and identifying and reporting changes in the older adult's condition.		
Objectives	Discuss how medical factors can contribute to falls in older adults. Demonstrate specific exercises for th older adult that help with preventing falls. Manage aggressive behaviors that may happen when caring fan older adult. Effectively report changes in the older adult's condition. Tell the difference between emergencies that do require calling 911 and emergencies that do not.		
Class	Recognizing Fire and Medical Emergencies	.83 hr	CARE0804
	This class teaches direct care workers how to recognize fire and medical emergencies and properly respond by contacting 911 when appropriate.		
Objectives	Recognize a fire emergency. Recognize a medical emergency. This includes being able to recognize: common sudden illness; choking; shock; seizure; heat-related illnesses and cold-related emergencies; head, neck, and spinal injuries; severe allergic reaction; burns; severe bleeding; and poisoning. Contact (when appropriate.	911	
Class	Performing Basic First Aid During Medical Emergencies	.75 hr	CARE0805
Description	This class covers the correct procedures for providing basic first aid for your client for the most common medical emergencies until Emergency Medical Services arrives. Note: Completing this class will provide the learner with an understanding of basic first aid.		
Objectives	Describe the procedure for providing basic first aid to a client who is experiencing: common sudden illness; choking; shock; a seizure; heat-related illnesses and cold-related emergencies; head, neck, and spinal injuries; bone or joint injuries; severe allergic reaction; burns; severe bleeding; and poisoning.		



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Class Performing Basic First Aid During Medical Non-Emergencies

0.25 hr

CARE0806

Description Describe the process for correctly responding to a client who experiences a common medical nonemergency: a headache; mild reactions to insect bites and stings; a muscle sprain; a strain; a minor burn; minor cuts, scrapes, and bruises; or a nosebleed. Note: Completing this class will provide the learner with an understanding of basic first aid.

Objectives This class teaches direct care workers how to provide basic first aid when your client experiences a common medical non-emergency. Note: Completing the class does not confer First Aid certification.

Class Emergency Planning and Response

1 hr CARE0807

Description This class discusses emergency preparedness and procedures to follow in the event of disasters such as severe weather, floods, earthquakes, and other emergency situations. It explores how direct care workers can prepare for these types of emergencies, and how best to care for their clients and themselves should a disaster occur. It also reviews standard fire prevention and safety tips.

Objectives Describe the importance of being prepared for emergency situations; Describe how to ensure you and your client are prepared to respond in the event of an emergency; Describe how to properly respond in the event of common weather-related emergencies; Describe how to properly respond in the event of common natural disasters; Describe common causes of fire-related emergencies; Describe how to prevent a fire-related emergency

Caregiver Self-Care 1 hr CARE0900 **Class Coping Skills for Caregivers**

Closed Captions (English) and Spanish Subtitles Available

This class will teach caregivers about stress and the importance of taking care of themselves. Caregivers Description

will learn coping skills for their physical and emotional health, and how to create a plan to use those skills.

Objectives Explain the causes of caregiver stress. Identify healthy and unhealthy coping skills for caregivers. Determine how to create a plan to manage caregiver stress.

Class Improving Caregiver Empathy

1 hr CARE0901

Closed Captions (English) and Spanish Subtitles Available

Description This class introduces the concept of empathy and its importance when providing care to older adults. Participants will identify common situations that make it challenging to be empathetic, and review techniques to help build an empathetic approach. Participants will be able to describe the benefits of practicing empathy for both the client and the caregiver.

Objectives Define the difference between empathy and sympathy. Describe the importance of empathy for caregivers. Understand when it is difficult for caregivers to empathize with clients. Use strategies for showing empathy with clients.

Class Managing Job-Related Stress

1 hr

CARE0902

Closed Captions (English) and Spanish Subtitles Available

Description This class will explore work-related stresses that a professional caregiver may encounter, including generational differences, family dynamics, and client conflicts. The class will provide strategies for coping with workplace conflict and how to manage grief after the death of a client.

Objectives Define stress and how it impacts health. Implement strategies for dealing with workplace conflicts. Identify differences between generations and types of generational conflicts. Explain the types of conflicts that caregivers experience on-the-job. Describe how professional caregivers may react to the death of a client.



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Home Ma	ınagement	Hours	Class II
Class	Light Housekeeping Techniques	1 hr	CARE1000
	Closed Captions (English) and Spanish Subtitles Available		
Description	The class explores how to maintain cleanliness in the client's home and avoid the spread of infection at bacteria.	nd	
Objectives	Identify the daily cleaning tasks that should be completed in your client's home. Apply recommended cleaning tips to the older adult's bedroom, kitchen, bathrooms, family/living room, and other areas of thouse.	ne	
Class	Basic Housekeeping Techniques *New version of Light Housekeeping Technique	es*1 hr	CARE100
Description	This class covers the essential housekeeping tasks that caregivers may perform for their clients. Caregivers will learn general tips for housekeeping, safe use of cleaning products, and how to clean an tidy different rooms within the client's home. They will also learn how to do laundry, make beds, and rule errands for the client.		
Objectives	Identify the housekeeping tasks that caregivers may perform for their clients. Determine how to clean a tidy a client's bedroom, kitchen, bathroom, and family/living room. Explain how to perform specific housekeeping tasks, such as doing laundry, making beds, running errands, and pest control.	and	
Mental H	ealth	Hours	Class I
Class	Overview of Depression Care	1 hr	CARE110
	Closed Captions (English) and Spanish Subtitles Available		
Description	This class will help caregivers understand what depression is. Caregivers will learn signs and symptom depression in the older adult. By the end of the course, caregivers will be able to identify who may be a risk and understand non-medical strategies to help treat depression.		
Objectives	Define depression. Identify common symptoms of depression in older adults. Identify risks for developing depression in older adults. Explain strategies for helping an older adult with depression.	ng	
Class	Overview of Anxiety Care	1 hr	CARE110
	Closed Captions (English) and Spanish Subtitles Available		
Description	This class will help caregivers recognize the signs and symptoms of anxiety in older adults. Caregivers identify common types of anxiety disorders and approaches for managing anxiety in older adults.	will	
Objectives	Define the signs and symptoms of anxiety in older adults. Describe the most common types of anxiety disorders. Identify approaches to managing anxiety in older adults.		
Class	Overview of Mental Illness Care	1.16 hr	CARE110
	Closed Captions (English) and Spanish Subtitles Available		
Description	This class will teach caregivers the basics of mental illness in older adults. Caregivers will learn to ident common mental illnesses, their causes, and common treatments. Caregivers will also learn strategies f coping with the challenging behaviors of older adults with mental illnesses, and what to do if those behaviors become inappropriate.	,	
Objectives	Define mental illness. Identify common mental illnesses in older adults. Describe treatment options for older adults with mental illnesses. Determine strategies for managing the behaviors of older adults with		



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Class Overview of Substance Abuse in Older Adults

0.66 hr

CARE1103

Description Direct care workers play an important role in identifying signs of substance abuse and assisting clients who are struggling. This class teaches direct care workers how substance abuse affects older adults, how to recognize signs of substance abuse, and how they can best support their clients if they are struggling with or recovering from substance abuse.

Objectives Define substance abuse. Describe the difference between substance abuse and addiction. List substances that are commonly abused by older adults. Describe why older adults are at risk of developing a substance use disorder. Identify the common signs of substance abuse. Describe how to report potential signs of substance abuse. List guidelines for communicating with clients who are currently struggling with or recovering from substance abuse. Explain their role in caring for a client suffering from substance

Class Overview of the Effects of Behavioral Health Medications

CARE1104

Description Clients who struggle with behavioral health disorders may take medication to relieve various symptoms. These medications may cause your client to experience side effects. In this class, you will learn the purpose of common behavioral health medications, how your client is likely to respond to these medications, and how to recognize and respond when your client is experiencing side effects.

Objectives Describe how antidepressants, anti-anxiety medications, mood stabilizers, stimulants, and ant-psychotic medications are likely to affect your client. Recognize possible side effects caused by antidepressants, anti-anxiety medications, mood stabilizers, stimulants, and ant-psychotic medications. Respond appropriately when your client experiences side effects for medications used to treat behavioral health disorders

Class Caring for Older Adults Living with Hoarding Disorder

0.5 hr

CARE1105

Description Over time, you will likely work with clients living with hoarding disorder. In this class, you will learn about hoarding disorder, common signs and reasons people hoard, the dangers of hoarding, and safety strategies you can use to help clients who engage in hoarding.

Objectives Define hoarding, describe common signs of hoarding disorder, explain why older adults may engage in hoarding, describe dangers of hoarding and safety strategies to use for clients who engage in hoarding.

Alzheimer's & Other Dementias

Hours

Class ID

Class Introduction to Dementia Care

1 hr

CARE1200

Closed Captions (English), Spanish, Hindi, Korean, Russian, and Vietnamese Subtitles Available for

Description This class was created for professional caregivers to understand dementia and apply recommended care strategies for supporting a client living with dementia in the client's own home. Alzheimer's disease and dementia impact many aspects of care. The caregiver's ability to modify care, recognize and work through challenges, and support themself and the family are all vital in providing care to those with Alzheimer's and dementia.

Objectives Define dementia. Identify common symptoms of dementia. Describe stages of Alzheimer's disease and the symptoms experienced at each stage. Recognize dementia-related behaviors. Understand the importance of the care plan for older adults living with dementia. Recognize the impacts of dementia on the client's family. Determine how to care for an older adult in the final stage of Alzheimer's disease. Recognize types of non-medicinal therapies for dementia. Suggest environmental changes to support a client living with dementia.



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Class Communicating with a Person with Dementia

CARE1201 1 hr

Closed Captions (English) and Spanish Subtitles Available

Description This class will teach caregivers about the different stages of dementia and discuss ways to communicate with the older adult living with dementia through each stage. The goal of this class is to give caregivers more tools and confidence around effective styles of communication with older adults with memory problems.

Objectives Define early stage dementia and identify positive communication strategies for older adults in this stage Describe middle stage dementia and identify positive communication strategies for older adults in this stage Describe late stage dementia and identify positive communication strategies for older adults in this stage Determine methods of communicating with clients living with dementia who exhibit dementiarelated behaviors.

Class End of Life Dementia Care

1 hr CARE1202

Closed Captions (English) and Spanish Subtitles Available

This CareAcademy class will teach caregivers how to recognize and provide care for people living with dementia at the end of life, including strategies to manage pain and promote comfort.

Recognize the signs of severe dementia and end of life. Identify strategies for communicating with an older adult living with severe dementia. Determine causes of pain or discomfort in an older adult living with dementia at the end of life. Apply strategies to promote comfort in the older adult living with dementia at the end of life

Class Addressing Agitation & Aggression in Dementia

1 hr **CARE1203**

Closed Captions (English) and Spanish Subtitles Available

Description This class will help caregivers recognize agitation and aggressive behaviors in older adults living with dementia, and will provide strategies for preventing and addressing agitation and aggression

Objectives Recognize causes of agitation or aggressive behavior in older adults with dementia. Identify the aggressive behaviors associated with dementia in older adults. Determine strategies for preventing agitation and aggressive behaviors in older adults with dementia. Describe tactics for managing agitated and aggressive behaviors of an older adult with dementia.

Class Safety in Dementia

1 hr **CARE1204**

Closed Captions (English) and Spanish Subtitles Available

This class will teach caregivers the importance of safety for clients living with dementia. It will also show caregivers strategies for protecting the client inside and outside the home while maintaining the client's independence.

Identify safety risks for older adults living with dementia. Implement accident prevention strategies in the home of an older adult living with dementia. Determine tactics for ensuring the safety of the older adult living with dementia outside the home. Consider the importance of balancing independence and safety for older adults living with dementia.

Class The Science of Dementia

0.5 hr CARE1205

Description This class will teach caregivers about the changes that affect the brain and nervous system with age. Caregivers will also learn about common diseases that cause dementia, including Alzheimer's disease, vascular dementia, Lewy body dementia, frontotemporal dementia, Parkinson's disease dementia, and mixed dementia.

Objectives

Describe the basic structure, function, and physical changes that affect the brain and nervous system. Identify diseases that cause dementia, common symptoms, and the impact on care practices.



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Class Parkinson's Disease Dementia 1 hr CARE1206

Closed Captions (English) and Spanish Subtitles Available

Description This class will teach caregivers how to identify the symptoms of Parkinson's disease and Parkinson's disease dementia, and how to care for an older adult living with Parkinson's disease dementia.

Objectives Recognize the relationship between Parkinson's disease and dementia. Identify the symptoms of Parkinson's disease and Parkinson's disease dementia. Describe tactics for supporting the care of an older adult living with Parkinson's disease dementia.

Class Person-Centered Care for Older Adults Living with Dementia 0.66 hr CARE1207

Description This class demonstrates how to practice person-centered care when assisting clients with dementia. Caregivers will learn how to promote dignity, independence, individuality, and choice, for their clients.

Objectives Describe the benefits of providing person-centered care for older adults living with dementia. Explain how to incorporate person-centered care approaches into the care of older adults living with dementia, to respect background, culture, experiences, and attitude.

Class Clients' Rights and Abuse Prevention for Older Adults Living with Dementia 1 hr CARE1208

Description In this class, caregivers will learn how to identify, prevent, and report situations of abuse, exploitation, and neglect. The class will also cover practices for ensuring the client's rights and self-determination, and how to protect confidential health information.

Objectives Define client's rights and the importance of confidentiality, privacy, and security of protected health information. Recognize principles of self-determination and how older adults living with dementia can make informed decisions about advance directives. Demonstrate the ability to identify, prevent, and report situations of abuse, exploitation, and neglect towards older adults living with dementia.

Class Addressing Dementia-Related Behaviors When Assisting with ADLs 0.25 hr CARE1209

Description In this class, caregivers will learn the importance of person-centered care when assisting older adults living with dementia with activities of daily living (ADLs). Caregivers will apply strategies for supporting clients throughout the progression of dementia and will identify best practices for fostering the client's diquity, independence, and choice.

Objectives Apply person-centered care and best practices in assisting older adults living with dementia with ADLs. Describe strategies for addressing ADLs throughout the progression of dementia. Identify situations that may trigger dementia-related behaviors.

Class Assisting an Older Adult Living with Dementia with Bathing 0.33 hr CARE1210

Description This class covers how to apply person-centered care when assisting clients living with dementia with bathing. Caregivers will learn how to adapt the client's home environment for bathing, ensure the client's dignity and independence, and techniques for assisting the client during the bathing process.

Objectives Apply person-centered strategies for assisting older adults living with dementia with bathing. Describe tactics for adapting the client's bathing environment. Recognize best practices for ensuring the client's dignity, independence, and choice before, during, and after bathing.

Class Assisting Older Adults Living with Dementia with Grooming 0.25 hr CARE1211

Description This class covers how to assist clients living with dementia with grooming, including haircare, shaving, skin and nail care. Caregivers will learn how to support the client during the process of grooming to ensure the client's dignity, independence, and choice.

Objectives Apply person-centered care strategies for assisting older adults living with dementia with grooming, including haircare, shaving, skin and nail care. Recognize best practices for supporting the client's dignity, independence, and choice during the grooming process.



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Class Assisting Older Adults Living with Dementia with Dressing

0.25 h

CARE1212

Description This class covers how to apply person-centered care when assisting clients living with dementia with dressing. Caregivers will learn how to adapt the client's home environment for dressing, and how to

ensure the client's dignity, independence and choice during the dressing process.

Objectives Apply person-centered care strategies for assisting older adults living with dementia with dressing. Describe tactics for adapting the client's home environment for dressing. Recognize best practices for

maintaining the client's dignity, independence, and choice while dressing.

Class Assisting Older Adults Living with Dementia with Oral Hygiene

0.25 hr

CARE1213

Description This class covers how to apply person-centered care when assisting clients living with dementia with oral hygiene. Caregivers will learn how to support the client's dignity, independence, and choice during the process of providing oral hygiene. Health considerations and adaptive equipment for oral hygiene are also

. covered

Objectives Apply person-centered care strategies for assisting older adults living with dementia with oral hygiene.

Recognize best practices for maintaining the client's dignity, independence, and choice while providing assistance with oral hygiene. Suggest adaptations and equipment for clients who need additional support

during oral hygiene care.

Class Assisting an Older Adult Living with Dementia with Toileting

0.25 hr

CARE1214

Description This class covers how to apply person-centered care when assisting clients living with dementia with

toileting. Caregivers will learn how to adapt the client's home environment, and how to support the client's dignity, independence, and choice during the toileting process. Health considerations and adaptive

equipment for toileting are also covered.

Objectives Apply person-centered strategies for assisting older adults living with dementia with toileting. Describe tactics for adapting the client's home environment to support toileting. Recognize best practices for

ensuring the client's dignity, independence, and choice before, during, and after toileting.

Class Assisting an Older Adult Living with Dementia with Eating

0.25 hr

CARE1215

Description This class covers how to apply person-centered care when assisting clients living with dementia with eating. Caregivers will learn how to support the client's dignity, independence, and choice during the digning process. Health considerations, adaptive equipment, and hand over hand assistance for eating are

dining process. Health considerations, adaptive equipment, and hand over hand assistance for eating are

also covered

Objectives Apply person-centered strategies for assisting older adults living with dementia with eating. Describe tactics for adapting the client's home environment to support eating. Recognize best practices for

ensuring the client's dignity, independence, and choice during the dining process.

Class Mobility and Falls Prevention for Older Adults Living with Dementia

0.25 hr

CARE1216

Description In this class, caregivers will learn the mobility challenges faced by persons living with dementia, how to adapt the client's home environment to prevent falls, and what steps to take if a client falls.

Objectives Explain why older adults living with dementia are at greater risk for falls. Describe tactics for preventing

alls.

Class Activities for Older Adults Living with Dementia

0.33 hr

CARE1217

Description In this class, caregivers will learn the benefits of providing activities for older adults living with dementia and how to safely provide meaningful, engaging, person-centered activities.

Objectives Describe basic principles and best practices for activities for older adults living with dementia. Identify and

plan meaningful and engaging, person-centered activities for older adults living with dementia. Determine how to safely coordinate activities for older adults living with dementia.

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Class Anxiety in Older Adults Living with Dementia

CARE1218

Description This class will help direct care workers recognize the signs and symptoms of anxiety in older adults living with dementia. Learners will identify approaches for managing anxiety in older adults living with dementia.

Objectives Recognize signs of anxiety in older adults living with dementia. Identify approaches for managing anxiety

in older adults living with dementia.

State-Specific Classes & Supplements (for Compliance)

2 hr

Class ID CARE0106S

Class Preventing Sexual Harassment in the Workplace

Description It's important to ensure that supervisors understand how to handle sexual harassment issues, particularly

as it pertains to caregivers who are working in clients' homes. This class answers commonly asked questions about harassment and discrimination and offers useful tips for how to prevent harassment in the workplace. It provides specific guidance on how to handle employee complaints and avoid litigation. The presenter is attorney Bob King, Founder of Legally Nanny®. Mr. King is a labor and employment attorney based in Orange County, California. He served on the Board of Directors for the Home Care Association of America, and the International Nanny Association. He currently serves as the General Counsel for the Association of Premier Nanny Agencies. The California Department of Fair and Employment Housing (DFEH) requires supervisors to take 2 hours of sexual harassment prevention training. This 2-hour training, combined with CARE0106CA Sexual Harassment Report: California Supplement, will enable supervisors in California to fully meet the sexual harassment prevention training required to meet CCR Section 12950.

Objectives Apply federal and state guidelines governing sexual harassment, discrimination, and retaliation. Determine how to manage sexual harassment complaints and support victims. Develop strategies for preventing sexual harassment in the workplace.

Class Sexual Harassment Prevention: California State Supplement

0.08 hr CARE0106CA

0.08 hr

CARE0106DE

Description This state-specific educational material supplements CARE0106 Sexual Harassment Prevention (for caregivers) and CARE0106S Preventing Sexual Harassment in the Workplace (for supervisors) to fully meet the sexual harassment prevention training requirement per CCR Section 12950. This supplementary

document covers the reporting process, legal remedies, and how to contact the Department of Fair Employment and Housing (DFEH).

Objectives Recognize the sexual harassment reporting process in California.

Class Sexual Harassment Prevention: Delaware State Supplement

Description This state-specific educational supplement to CARE0106 Sexual Harassment Prevention provides the information to file a sexual harassment complaint with the Delaware Department of Labor (DDOL), and how to contact the DDOL. It also covers the supervisor's role in demonstrating appropriate workplace

behavior.

Objectives Recognize the legal remedies and complaint process for sexual harassment in Delaware and the steps for filing a complaint. Access the contact information for the Delaware Department of Labor. Understand the

supervisor's role in preventing and addressing sexual harassment and retaliation

Class Sexual Harassment Prevention: Illinois State Supplement

CARE0106IL

Description This state-specific educational material supplements CARE0106 Sexual Harassment Prevention to fully meet the sexual harassment prevention training requirement for the state of Illinois. This supplementary document covers the complaint process, legal remedies, and how to contact the Illinois Department of Human Rights. Agencies must cover their company-specific reporting process with employees for full

compliance.

Objectives Recognize the sexual harassment complaint filing process for Illinois. Access Illinois Department of Human Rights contact information. Identify supervisory and managerial employee responsibilities in preventing

and addressing sexual harassment and retaliation.



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Class Sexual Harassment Prevention: New York State Supplement

CARE0106NY

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Description This state-specific educational material supplements CARE0106 Sexual Harassment Prevention (for caregivers) to fully meet the sexual harassment prevention training requirement per New York State and New York City requirements. This supplementary document covers the reporting process, legal remedies, and how to contact the New York Commission and Division of Human Rights. Agencies must cover their company-specific reporting process with employees for full compliance.

Objectives

Recognize the sexual harassment reporting and investigatory process in New York State and New York City. Access local or federal complaint forms and contact information. Understand supervisory and managerial employee responsibilities in preventing and addressing sexual harassment and retaliation. Understand the basics of bystander intervention.

Class Electronic Visit Verification (EVV): New York State Supplement

CARE0150NY 0.08 hr

Description This state supplement covers New York State-specific information about Electronic Visit Verification, including ways of collecting and submitting data, and where to find EVV information for agencies, caregivers, and consumers.

Objectives Explain the NYS Choice Model. Describe how EVV data may be collected and submitted in New York State. Identify where to find information about EVV on the NYDOH website.

Class Washington State Orientation Training

CARE0199WA

Description This class meets the 2-hour orientation training required for long-term care (LTC) workers in Washington state. It covers caregiver roles and responsibilities, effective communication, clients' rights, abuse awareness and prevention, and principles of observation, documentation, and reporting. This class is the first component of CareAcademy's approved Washington State Orientation and Safety (ORSA) online training program. To meet the entire 5-hour ORSA requirement, caregivers must also complete CareAcademy's 3-hour Washington State Safety Training.

Objectives Explain the role of aging in the twenty-first century. Define caregiver roles, responsibilities, and care settings. Describe the correct way to interact with members of the care team to follow a client's care plan. Define communication and describe tactics for effective communication. Describe approaches to dealing with conflicts. Recognize the laws on privacy and confidentiality of client information (Health Insurance Portability and Accountability Act, or HIPAA). Describe caregivers' mandated reporting responsibilities in Washington state. Identify types of observation. Describe types of reports caregivers make and the elements of effective reports. Describe the characteristics of good documentation.

Class Recognizing and Preventing Abuse of Older Persons: Nevada

CARE0202NV 0.16 hr

Description This Nevada state supplement covers the legal definitions and serious occurrence reporting requirements for abuse of older adults including neglect, exploitation, isolation, and abandonment.

Objectives

Understand the legal definitions of abuse, neglect, exploitation, isolation, and abandonment of older adults and vulnerable persons. Identify who is responsible for reporting abuse of older adults and vulnerable persons. Determine how to make a report of abuse of older adults and vulnerable persons,

Class Methods and Techniques to Prevent Skin Breakdown: Oregon State Supplement

CARE0300OR 0.08 hr

Description Methods and Techniques to Prevent Skin Breakdown: Supplement | This supplement covers methods and techniques to prevent skin breakdown in older adults.

Objectives Describe the causes of skin breakdown. Identify skin breakdown. Describe methods and techniques to prevent skin breakdown.

Class Florida Law on HIV Testing and Confidentiality

0.08 hr CARE0513FL

Description This state supplement covers Florida's legal requirements for HIV testing; counseling and resources; client confidentiality; notifications to partners, care team or third parties; and considerations for pregnant

Objectives Understand the requirements for HIV test result notifications. Review the protections for health care personnel and confidentiality of test subjects (clients). Identify the resources available for HIV testing and counseling. Describe when to document HIV test results or refusals in a person's medical file.



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Class Florida Law on Assistance with Self-Administration of Medication: Supplement

0.08 hr

CARE0515FL

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This state supplement covers Florida's legal requirements for assistance with self-administration of

medication, including the tasks that caregivers are and are not able to perform when assisting clients

Objectives Define terminology used in the Florida statute on assisting with medication self-administration. Describe the forms of medication that a caregiver may assist a client to self-administer. Identify the tasks that

caregivers may and may not perform when assisting clients with self-administration of medication.

Class Tuberculosis Training, Testing, and Reporting Requirements: New York State Supplement

CARE0519NY

Description This state supplement covers New York State's legal requirements for tuberculosis (TB) testing, training,

and reporting.

Objectives Identify the TB screening requirements for health care workers in New York State. Describe the TB training requirements for workers in healthcare settings in New York State. Explain the requirements for reporting

TB test results in New York State.

Class Food Labels and Special Diets: Arizona State Supplement

CAREO600AZ 0.08 hr

Description This supplement covers how to read food labels to assist clients when shopping for groceries. It also covers the health issues that may require medically recommended diets, and how to adapt meals for

modified diets

Objectives Identify the components of food labels and ingredient lists. Describe the health issues that may require a

modified diet. Explain how to assist a client to comply with a medically recommended diet.

Class Hepatitis B and C Supplement

0.03 hr CARE0700HEP

Description This supplement covers the symptoms of hepatitis B (HBV) and C (HCV), how they are spread, and why

vaccinations are the best protection against HBV.

Objectives Discuss how hepatitis B and C are transmitted. List the symptoms of hepatitis B and C. Identify the benefits

of hepatitis B vaccinations.

Class Responding to Non-Medical Emergencies: Oregon State Supplement

o.o3 hr CAREo8ooOR

Description This supplement covers how caregivers should respond to common non-medical emergencies.

Objectives Describe the process for correctly responding to a client who experiences a common non-medical

emergency: a headache; a muscle sprain; a strain; minor cuts, scrapes, and bruises; or a nosebleed.

Class Washington State Safety Training

3 hr CARE0899WA

Description This class meets the 3-hour safety training required for long-term care (LTC) workers in Washington state. It covers workplace safety, safety precautions and falls prevention, infection control measures, emergency procedures and fire safety, and observing and reporting changes in a client's condition. This class is the second component of CareAcademy's approved Washington State Orientation and Safety (ORSA) online training program. To meet the entire 5-hour ORSA requirement, caregivers must also complete CareAcademy's 2-hour Washington State Orientation Training.

Objectives Identify ways to take care of yourself and keep yourself safe when working in and around the client's home. Discuss strategies and tactics for preventing falls in older adults. Define infection control and explain its importance. Identify common bloodborne pathogens and other infectious diseases. Demonstrate appropriate practices for controlling infection when it occurs. Demonstrate emergency preparedness, including handling of emergencies and use of emergency services. Apply standard fire safety tips in a fire emergency. Effectively observe and report changes in the older adult's condition.

Class Idaho Caregiver Skills Challenge Exam

0.5 hr CAREIDSMXM

Description N/A

Objectives The Idaho Caregiver Challenge Exam enables professional caregivers with at least 24-months of experience and who successfully pass the challenge exam to opt-out of the Idaho Skills Matrix Training

program.



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OASIS Tra	aining	Length	Class ID
Class	Introduction to OASIS	o.86(hr	CARE7001
Description	In this class, you will learn the purpose of the OASIS assessment and the impact it has on your home health organization. The class will introduce you to the OASIS guidance manual and the OASIS conventions you should follow when completing the OASIS assessment. You will also observe an expertly-performed OASIS assessment with tips and reminders of relevant OASIS assessment items.		
Objectives	Describe the role that OASIS plays in public reporting. Describe the impact OASIS has on home health organization finances. Explain the OASIS conventions that you should consider when completing an Oassessment. Explain how to score OASIS timely and accurately.	ASIS	
Home Ca	re Office Training	Length	Class ID
Class	Phone Etiquette: The First Step to Building Relationships	o.38 hr	CARE8001
Description	Using basic phone etiquette helps to build positive relationships with your clients from the very beginn Creating a professional and supportive atmosphere helps them to feel understood and confident in you agency's ability to assist them. In this class, you will learn why phone etiquette is so vital to building relationships and techniques for making a great first impression on the phone.		
Objectives	Explain the importance of using proper phone etiquette. Explain how utilizing proper telephone etique helps to build a positive relationship with the caller. Explain how to perform common phone tasks usin good phone etiquette. Identify examples of proper phone etiquette.		
Class	Phone Etiquette: Successfully Conducting an Initial Phone Call	0.4 hr	CARE8002
Description	People calling with questions about your agency's services may be unsure of how you can help them. They may even be unsure of their own needs. During these initial calls, it is imperative to listen to the caller to determine what they need, make them feel heard, and guide them to the best solution for the unique situation. Conducting these calls effectively can lead to a new client for your agency and the privilege of helping another family. In this class, you will learn techniques for successfully conducting these initial phone calls.	ir	
Objectives	Describe the importance of successfully conducting an initial phone call. Describe characteristics of callers reaching out with an initial phone call. Identify effective techniques for successfully conducting initial phone call.	an	
Class	Phone Etiquette: Addressing Client Concerns	0.4 hr	CARE8003
Description	Speaking with a client who has concerns about an aspect of your agency's services can be challenging s important to be prepared for these conversations. Learning to address the caller's concerns in a supportive and professional manner will help meet the client's needs and also prevent unnecessary frustration for you. In this class, you will learn techniques to approach these conversations with confide and tact.		
Objectives	Explain how to be prepared for a conversation with a concerned caller. Identify techniques for effective addressing client concerns on the phone.	ely	



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Facility-E	Based Care	Length	Class ID
Class	Foundations for DCWs in Facility-Based Care Settings	0.75 hr	CARE9001.
Description	This class will introduce direct care workers (DCWs) to assisted living facilities and other common facilities are settings. You will learn about the services provided by common facility-based care setting how service plans are created and modified, levels of care within assisted living facilities, and the importance of promoting independence and positive interactions with your clients.		
Objectives	Describe the services offered within assisted living and other facility-based care settings. Describe he facilities commonly determine the required level of care for their residents. Describe the difference between personal services and skilled care. Describe the purpose of the care plan. Describe how the plan is modified. Describe the importance of promoting your client's right to independent living within facility-based care setting. Describe the benefits of having positive interactions with your clients	care	
Class	Managing Relocation Stress in Facility-Based Care Settings	0.5 hr	CARE9002
Description	Moving to a new living environment can be a very stressful experience. This is especially true for olde adults who may need to move unexpectedly or against their wishes. It can be even more difficult for adults living with complicated medical conditions, such as dementia. These types of moves often lead relocation stress, also known as transfer trauma. In this class, you will learn what causes relocation stress how to identify it, and how to help older adults who may be experiencing relocation stress.	older d to	
Objectives	Define relocation stress. Describe the risk factors for experiencing relocation stress. Describe the comsymptoms of relocation stress. Describe common strategies for alleviating relocation stress.	mon	



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deo Library	Length	Class I
Class Video: Hand Hygiene	03:42	VIDood
Class Video: Donning and Doffing Gloves	01:59	VIDood
Class Video: Assistance with Bedpan Use	04;00	VIDood
Class Video: Tub Bath or Shower	02:16	VIDood
Class Video: Oral Hygiene	01:47	VIDood
Class Video: Assisting with Medication Self-Administration: The Five Rights	03:28	VIDood
Class Video: Assisting an Older Adult to Walk Safely	00:43	VIDood
Class Video: Assisting an Older Adult to Fall Safely	01:04	VIDood
Class Video: Assisting an Older Adult to Transfer Using a Gait Belt	02:50	VIDood
Class Video: Assisting an Older Adult to Transfer from a Wheelchair to a Car	01:57	VIDoo:
Class Video: Moving an Older Adult Up in Bed	00:56	VIDoo
Class Video: Assisting an Older Adult to Sit at the Side of the Bed	01:55	VIDoo
Class Video: Proper Body Mechanics & Safety	01:07	VIDoo
Class Video: Reporting the Client's Condition	04:08	VIDoo
Class Video: Incident Reports	02:01	VIDoo
Class Video: Characteristics of Good Documentation	02:28	VIDoo
Class Video: Reporting Emergencies	04:55	VIDoo
Class Video: Understanding Your Client's Rights	03:46	VIDoo
Class Video: Client Confidentiality	04:12	VIDoo
Class Video: Health Care Proxy	00:59	VIDoo
Class Video: Living Will	00:59	VIDoo
Class Video: Setting Clear Goals and Priorities	10:44	VIDoo
Class Video: Signs and Symptoms of Anxiety	05:36	VIDoo
Class Video: Signs and Symptoms of Depression	03:56	VIDoo
Class Video: Determining Normal vs. Abnormal Conditions	01:56	VIDoo
Class Video: Documentation Problems	04:31	VIDoo
Class Video: How to Administer Oral Liquids	02:27	VIDoo
Class Video: Active Range of Motion for the Upper Body	03:12	VIDoo
Class Video: Taking a Tympanic Temperature	01:41	VIDoo
Class Video: Dealing with Conflict	04:33	VIDoo
Class Video: What is Empathy?	06:58	VIDoo
Class Video: HIV Transmission and Infection	07:02	VIDoo
Class Video: Defining Abuse, Exploitation, and Neglect	02:02	VIDoo
Class Video: Types of Elder Abuse	03:05	VIDoo
Class Video: Preventing Elder Abuse	02:24	VIDoo
Class Video: Objective Observations: Senses	03:04	VID00;
Class Video: Subjective Observations	02:22	VIDoo
Class Video: Reporting Elder Abuse	02:01	VIDoog
Class Video: Advance Directives	01:43	VIDoo
Class Video: Supporting a Client with Mental Illness	10:14	VIDoo
Class Video: Diagnosis and Treatment of Mental Illness	05:56	VIDoo
Class Video: Assisting with Physical Needs at the End of Life	07:23	VIDoo



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Class Video: Assisting with Emotional Needs at the End of Life	06:52	VIDoo43
Class Video: Last Moments of Life	02:06	VID0044
Class Video: Immediately After Death	02:22	VIDoo45
Class Video: What is Dementia?	02:52	VIDoo46
Class Video: Keeping an Older Adult with Dementia Safe at Home	10:19	VID0047
Class Video: The Integumentary System	03:25	VIDoo48
Class Video: The Musculoskeletal System	03:35	VID0049
Class Video: The Cardiovascular System	02:50	VID0050
Class Video: Monitoring Clients with Cardiovascular Conditions	06:07	VID0051
Class Video: The Brain and Nervous System	08:14	VID0052
Class Video: The Respiratory System	02:49	VIDoo53
Class Video: Monitoring Clients with Respiratory Conditions	06:41	VIDoo54
Class Video: The Endocrine System	02:57	VIDoo55
Class Video: The Reproductive System	02:00	VIDoo56
Class Video: The Urinary System	02:18	VIDoo57
Class Video: The Digestive System	03:46	VIDoo58
Class Video: Recognizing When a Modified Diet is Needed	05:53	VIDoo59
Class Video: Basics of Food and Nutrition	04:48	VIDoo6o
Class Video: Observing and Monitoring Nutrition	01:33	VIDoo61
Class Video: Food and Liquid Texture Modifications	07:29	VIDoo62
Class Video: Understanding Temperature	03:17	VIDoo63
Class Video: Taking an Oral Temperature	04:10	VIDoo64
Class Video: How to Report Temperature	01:25	VIDoo65
Class Video: Understanding Pulse	03:14	VIDoo66
Class Video: Taking a Pulse	06:12	VIDoo67
Class Video: Understanding Respiration	01:50	VIDoo68
Class Video: Taking Respirations	01:29	VIDoo69
Class Video: Understanding Blood Pressure	02:39	VID0070
Class Video: Taking Blood Pressure	06:05	VID0071
Class Video: Observing and Reporting Pain	02:49	VID0072
Class Video: Assessing Pain	05:08	VIDoo73
Class Video: Physical and Verbal Cues of Pain	07:23	VID0074
Class Video: Heat and Ice for Treating Pain	03:18	VID0075
Class Video: Assistance with Urinal Use	02:26	VIDoo76
Class Video: Observing the Urinary System	01:21	VID0077
Class Video: Understanding Prescription Labels	03:13	VIDoo78
Class Video: Purpose and Types of Medications	08:49	VID0079
Class Video: Observing and Documenting Medication Self-Administration	03:28	VIDoo8o
Class Video: Storing and Handling Medications	01:31	VIDoo81
Class Video: Assisting with the Use of Oxygen	03:49	VID0082
Class Video: What is a Stroke?	02:30	VIDoo83
Class Video: What is Parkinson's Disease?	04:32	VIDoo84
Class Video: Assisting an Older Adult to Transfer Using a Mobility Device	02:15	VID0085
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Class Video: Assisting an Older Adult to Transfer Using a Slide Board	02:09	VIDoo86
Class Video: Assisting with Hoyer Lifts	03:42	VIDoo87
Class Video: Assisting with Mobility Devices	03:00	VIDoo88
Class Video: Assisting with Wheelchairs	03:22	VIDoo89
Class Video: Active Range of Motion for the Lower Body	02:02	VID0090
Class Video: Passive Range of Motion	03:27	VID0091
Class Video: Emptying a Urinary Catheter Drainage Bag	03:14	VID0092
Class Video: Changing and Cleaning a Urinary Catheter Drainage Bag	04:37	VIDoo93
Class Video: Determining Normal vs. Abnormal Skin Conditions	00:51	VIDoo94
Class Video: Skin and Wound Care	03:59	VIDoo95
Class Video: Preventing Contractures	01:27	VIDoog6
Class Video: Understanding Tuberculosis	07:31	VIDoog7
Class Video: Caring for a Client with Active Tuberculosis	05:16	VIDoog8
Class Video: How to Perform Digital Stimulation	05:07	VIDoog9
Class Video: Providing Assistance with Oral Feeding	06:02	VID0100
Class Video: Defining Long-Term Care	02:29	VID0101
Class Video: Defining Scope of Practice	01:49	VID0102
Class Video: Direct Care Workers and the Care Team	02:21	VID0103
Class Video: Understanding Restraints	05:03	VID0104
Class Video: Understanding Tube Feeding Using a Syringe (Bolus Method)	04:25	VID0105
Class Video: Understanding Tube Feeding Using a Gravity Drip Method	05:13	VIDo106
Class Video: Understanding Tube Feeding Using a Feeding Pump	05:12	VID0107
Class Video: Cleaning the Gastrostomy Site	02:44	VIDo108
Class Video: Electronic Visit Verification (EVV)	03:43	VID0109
Class Video: Understanding Human Sexuality	06:20	VID0110
Class Video: Overview of Human Needs	04:15	VID0111
Class Video: Emergency Planning and Response: Your Role as a Direct Care Worker	01:47	VID0112
Class Video: Assisting Your Client with Making an Evacuation Plan	04:31	VID0113
Class Video: Emergency Kits: Preparing a Stay at Home Kit	03:01	VID0114
Class Video: Emergency Kits: Preparing an Evacuation Kit	02:24	VID0115
Class Video: Evacuating Your Client	04:00	VIDo116
Class Video: Providing Perineal Care	03:23	VID0117
Class Video: Introduction to Substance Abuse in Older Adults	02:31	VID0118
Class Video: Identifying Substance Abuse	03:19	VID0119
Class Video: Caring for a Client with a Substance Use Disorder	03:14	VID0120
Class Video: Bathing a Client in Bed	06:22	VID0121
Class Video: Introduction to Antidepressants	02:28	VID0122
Class Video: Introduction to Anti-Anxiety Medications	02:51	VID0123
Class Video: Introduction to Mood Stabilizers	02:04	VID0124
Class Video: Introduction to Antipsychotic Medication	03:46	VID0125
Class Video: Assisting with Hearing Aid Use and Care	04:25	VID0126
Class Video: Providing Skin Care	04:31	VID0127
Class Video: Providing Fingernail Care	03:56	VID0128



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Class Video: The Importance of Positive Client Interactions	03:08	VID0129	
Class Video: Social Determinants of Health	03:16	VID0130	
Class Vidoe: Cultural Competency	01:48	VID0131	
Class Video: Cultural Competency: Common Myths	03:39	VID0132	
Class Video: Microaggressions	02:28	VIDo133	
Class Video: Introduction to Relocation Stress	02:42	VID0134	
Class Video: Introduction to Palliative Care	04:18	VID0135	
Class Video: Introduction to Hospice Care	04:05	VIDo136	

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